

## Booking Terms and Conditions

Here at the Feversham Arms Inn we provide bed and breakfast accommodation and hope you have an enjoyable stay with us. We do not have a 24 hour reception desk and therefore ask you to try where possible to check in during the times given below.

### Arrival

Check-in to your room is available between 1230 - 2 or from 6pm onwards on your day of arrival where you will be given a key to the building so you can come and go as you please.

Between 2pm and 6pm we have various personal commitments and therefore cannot guarantee to be here outside of these times but will try and accommodate your requirements outside of these hours.

### Departure

Check-out is 10.30 am on your departure day.

### Cancellation

As we are a small business, you will understand that cancellations have a significant impact on us. The tourist season is short, and because of this, we have to adopt a cancellation policy that ensures our B&B remains viable as a business.

Most of our guests book many months in advance, we do not get many requests for accommodation with only a few weeks to the planned arrival date. We are situated in a quiet rural location, and so passing trade is minimal.

Upon taking your booking we ask for 50% non refundable deposit for the total cost of your stay, the remaining balance can be paid whilst you are staying with us.